

# Changes to NDIS pricing

## Frequently asked client/carer of client questions

### **Why does Autism SA increase their prices?**

Autism SA aligns its pricing to the NDIS Pricing Arrangements and Price Limits.

The National Disability Insurance Agency (NDIA) updates its pricing arrangements at least once each year following its Annual Pricing Review. NDIS pricing is also subject to change by the NDIA throughout the year.

Price regulation is how the NDIA controls prices for supports and services in the NDIS. The price limits set by the NDIA are the maximum prices that registered providers can charge participants for specific supports (services), regardless of how much it costs your provider to deliver those services.

Effective from 1 July 2023, the NDIA increased its price limits for services delivered by support workers by 5.3% to cover the increase in wages set by the Fair Work Commission.

### **When does the new pricing come into effect for Autism SA clients?**

The price increases announced by the NDIS came into effect on 1 July 2023. Autism SA increased the pricing of some services to align with the NDIS price increase, from 1 July 2023.

### **Who do the NDIS pricing arrangement changes affect?**

The NDIS pricing arrangements affect anyone that accesses NDIS services undertaken by a Disability Support Worker, including those who access these services and support from Autism SA.

The NDIA also announced a commitment to increase participant plans to cover the NDIS pricing changes.

### **Will the price of all of Autism SA services increase?**

No. The price increase only applies to services delivered by support workers.

The cost of therapy service and support coordination remains the same.

### **Will there be any changes to my existing service or my current Service Agreement I have with Autism SA?**

There will be no changes to the service level or quality you currently receive from Autism SA as agreed in your service agreement. Your service agreement may remain in place until your NDIS Plan is renewed because it is documented in your agreement that Autism SA may adjust pricing for services in line with any NDIS pricing arrangement changes.

### **Will the National Disability Insurance Agency (NDIA) adjust my plan to allow for these price changes?**

All current NDIS plan budgets including supports delivered by disability support workers will be automatically increased to account for the 5.3% price increase to these services.

If your plan is agency managed, we will increase the service booking we have made in relation to your service agreement, to meet the value of the increase.

If you have any concerns about your plan funds, please contact your NDIA contact for a plan review.

### **I have questions - who do I contact?**

If you have any questions, we'd love to hear from you. There is a live chat feature on the Autism SA website which is open from 9am to 4pm each day to answer your queries. You can also ring our pathway consultants on **1300 AUTISM (1300 288 476)** during these times.